

1 - Enter this link

<https://mydhl.express.dhl/cd/en/schedule-pickup.html#/schedule-pickup#label-reference>

2 - Choose your country location

→ ↻ 🏠 🔒 <https://mydhl.express.dhl/cd/en/schedule-pickup.html#/schedule-pickup#label-reference> ☆ ☆ 📄 👤 ⋮

DHL Express Help Center Locations English Français

MyDHL+ Home Ship Track

Quick Filter

Schedule a Pickup

Do you need to create a shipping label?

A DHL shipping label must be attached to all packages that DHL picks up.

Yes – Create Label No

AFGHANISTAN ALBANIA ALGERIA AMERICAN SAMOA ANDORRA ANGOLA ANGUILLA ANTIGUA AND BARBUDA ARGENTINA ARMENIA

3 - Choose 'No' as you will have a prepaid label

Do you need to create a shipping label?

A DHL shipping label must be attached to all packages that DHL picks up.

Yes – Create Label No

4 - Select 'I have a DHL Waybill Number'

You'll need either a DHL Waybill Number or a DHL account number to schedule a pickup.

I have a DHL Waybill Number

5 - Type the waybill number mentioned on the label, then complete your country prefix and phone number as below

Name (in Capital Letters) Signature Date (DD.MM.YYYY)

WAYBILL 11 5952 7530

License Plates of pieces in shipment
JD011100003641448024

Waybill Number 2077434833

Code 420

Phone 607 402

Next

6 - Please check that your contact details, address and email address are completed

MyDHL+ Home Ship Track

Name ✓ Where should the courier pick up the shipment? ✓

Company ✓ Instructions for the courier
Provide other instructions you'd like the courier to receive

Country/Territory ✓

Address ✓

Address 2 ✓

Address 3

Postal Code ✓ City ✓ State

Email Address *

Phone Type ✓ Code ✓ Phone

7 - Complete your box weight and dimensions

What are we picking up?

Number of Packages Total Weight (all packages) kg Largest Package Size cm

1 ✓

1 ✓

kg

20 ✓

X

25 ✓

X

10 ✓

Update

8 - Choose the date and time slot that suits you

When should we pickup your shipment?

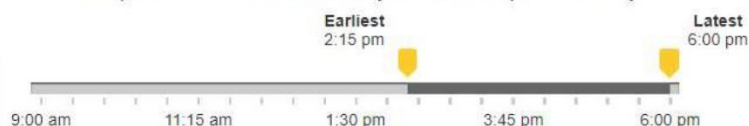
Pickup Date

2020-10-09

< October 2020 >

Sun	Mon	Tue	Wed	Thu	Fri	Sat
27	28	29	30	01	02	03
04	05	06	07	08	09	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
01	02	03	04	05	06	07

Pickup Window – When courier may arrive and shipment is ready



Please allow at least 120 minutes for your Pickup Window
The latest time a request can be made for pickup today is 4:00 pm

Schedule Pickup

Once you schedule your pickup slot you will receive a confirmation and reference number. DHL will come to collect as requested, your box must be ready for pickup.